Saving your file:

Photoshop:

If you have used our Photoshop template, you will notice that there is a layer titled "DELETE THIS LAYER". Delete or Disable this layer BEFORE saving the file. Flatten the image to a single layer. Save the flattened image as a TIFF or JPEG Hi Resolution image file format.

If you know your 5 digit order number, place this as the first part of your file name. The file names **must not** contain any special characters like "£\$,.:#@%&_/()=?^-

The name must not exceed 30 characters.

Saving your file:

Illustrator:

Prior to saving we strongly recommend saving a fully editable version as an ai file before you make the text as paths / outlines. Also, make sure you have embedded any images into the file. Simply select each of the images you have placed then click the Embed button. If this is not done it is possible that the image will not print correctly or even be within the file!

If you have used our Illustrator template and need to save the file for upload you only need to save the file as a PDF using the Illustrator default settings.

If you know your 5 digit order number, place this as the first part of your file name. The file names **must not** contain any special characters like "£\$,.:#@%&_/()=?^-

The name must not exceed 30 characters.